

## **Corporate Social Responsibility Policy 2018**

It is the aim of Alpha Plus Ltd. to achieve clear and definite standards of ethical behaviour throughout all areas of business. Alpha Plus Ltd take responsibility for creating wider benefits both within and around our business and endeavour to make our impact a positive one, which improves the lives of others and reduces the risk of harm to people and the environment.

**Business Conduct**: As a business we focus on maintaining a strong and competent service, treating clients as mutual partners and working with sub-contractors, suppliers and our workforce fairly and ethically. It is our goal to safely complete all projects on time, within budget and to the required quality. We operate a quality management system that is fully compliant with BS EN ISO 9001:2008, which is linked to the group business strategy and key performance indicators (KPIs) **Supply Chain Management**: Alpha Plus Ltd only employ suppliers and sub-contractors whose ethics and values are aligned to that of our own. We will maintain strong working relationships and standards by consistently meeting agreed payment terms and evaluating services provided.

Client Satisfaction: Through excellent planning, employing quality people, and a commitment to innovation and value engineering we understand, meet and exceed the needs and expectations of our clients and stakeholders.

Safety, Health and Environment: We are committed to planning and executing all operations in a manner that safeguards the health, welfare and safety of all employees, supplychain, clients, the public and end users. Alpha Plus Ltd advocate a behavioural safety and worker engagement approach to SHE. A change in safety culture through training results in every worker becoming responsible for SHE in the workplace. We will continue to reduce our RIDDOR annually and work at all levels of the business to guarantee safety is our highest priority and strive to become an 'injury free workplace'

Environmental Impact: Alpha Plus Ltd will continue to look at reducing the impact we have on the environment as a result of our operations. Through our 14001 EMS, innovation and a proactive attitude to waste and energy reduction we aim to

**Sustainability**: Alpha Plus Ltd strive toward finding new opportunities to work with clients and specialists in the development of pioneering and sustainable design within construction and management.

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**Training and Development**: Alpha Plus ltd recognise that people are our most valuable asset and their performance is the key to the quality of service we provide. Through investing in our recruitment, training and development of employees we will retain the best possible talent. We adopt best practice in HR and training and aim to be an employer of choice.

Community Engagement: We are fully committed to adding value to the communities within which we work. We abide by Principal contractor site rules and regulations. Being a good neighbour means we actively interact with the community and support educational initiatives through the ECITB. We foster local business relationships through sourcing local labour, equipment and materials where possible and will continue to champion community engagement throughout the industry.

Steve Shepherd Director Alpha Plus Limited.

decrease our carbon emissions.

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